

Member Mondays

Member Mondays are events to help you learn more about accessing benefits and services from Vaya Health. Each event will cover a specific Vaya Total Care or health/wellness topic and offer an open question and answer session. You will also learn about helpful contacts at Vaya and ways to get involved in stakeholder groups to share your ideas and feedback. These events are created for members, recipients, beneficiaries, families, and caregivers, but are open to the public.

How can I learn more?

For additional information about Member Mondays:

- Call 1-800-893-6246 and ask to speak with a Member Engagement Coordinator
- Send email to MemberEngagement@vayahealth.com
- Visit us online at <u>VayaHealth.com</u>

Call Vaya's Member and Recipient Service Line at 1-800-962-9003 (TTY: Contact Relay NC at 711):

- For information about services and supports near you
- To request, free of charge, auxiliary aids and services, including this material and other plan information, in large print
- To receive the information in this material in your language, orally or in writing, or access to interpreter services, if English is not your first language

August 2024 Featured Topic

Healthy Opportunities Pilot (HOP): Join us to learn more about nonmedical supports and resources available to qualified health plan members who have needs related to transportation, housing, food, toxic stress and/or interpersonal violence.

Date and time

Monday, August 26, 2024 12:00 – 12:45 p.m.

Ways to attend

This is a virtual event.

By phone (audio only): 828-552-4129 Meeting ID: 899 037 110#

By video using Microsoft Teams: www.tinyurl.com/MM082624

