

REGULATORY COMPLIANCE AND QUALITY COMMITTEE

MEETING MINUTES

June 27, 2024

3:00 – 4:15 p.m.

The Regulatory Compliance and Quality Committee of the Board of Directors of Vaya Health conducted its regular meeting on Thursday, June 27, 2024, at the Vaya Health Administrative Office, located at 200 Ridgefield Court, Suite 218, Asheville, NC 28806; with PUBLIC ACCESS via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Committee Members:	Attending:	Apologies:
Billy Kennedy, Chair	X	
Pat McGinnis	X	
Carson Ojamaa	X (Virtual)	
Donnie Potter	X (Proxy to Billy Kennedy)	
DK Wesley, Vice Chair	X (Virtual)	

Also participating in Regulatory Compliance and Quality Committee:

Steve Martin, General Counsel & Chief Compliance Officer; Rhonda Cox, Executive Vice President (EVP) & Chief Operating Officer; Richard Zenn, Chief Medical Officer; Taunula Grayson, Vice President (VP) of Compliance; Marvin Sanders, VP of Regulatory Affairs; Onika Wilson, VP of Quality Management; Kate Glance, Regulatory Reporting Director; Megan Mise, Quality Director of NC Medicaid Managed Care; Ronnie Beale, Chairman of the Board; Ashley Logan, Board Support & Administrative Professional; and no members of the public.

A. Welcome, Call to Order and Roll Call

Mr. Billy Kennedy, Regulatory Compliance and Quality Committee Chair, called the meeting to order at 3:05 p.m.

Mr. Kennedy requested Ms. Ashley Logan, Board Support & Administrative Professional, conduct roll call. Ms. Logan facilitated roll call as requested, confirming a quorum of the Regulatory Compliance and Quality Committee.

B. Approval of Agenda and March 28, 2024 Meeting Minutes

Ms. Pat McGinnis made a motion to approve the Agenda and Meeting Minutes, as presented. Ms. DK Wesley seconded the motion.

Motion unanimously approved.

C. FY24 Quarterly Comprehensive Performance Report

Ms. Kate Glance, Regulatory Reporting Director, addressed the committee for presentation of the Comprehensive Performance Quarterly Report. The presentation included an overview of Operational Performance Measures, Quality Improvement Metrics, Compliance Metrics and Administrative Key Performance Indicators. Ms. Glance shared Medicaid Follow-Up After Discharge and Non-Medicaid Follow-Up After Discharge data. Mr. Billy Kennedy commented on the data. Dr. Richard Zenn, Chief Medical Officer, and Mr. Marvin Sanders, VP of Regulatory Affairs, clarified the claims process. Ms. Glance presented Follow-Up After Discharge LME/MCO Comparison data, and noted the data is outdated as it includes Sandhills.

Mr. Ronnie Beale, Chairman of the Board of Directors, joined the meeting.

Ms. Kate Glance presented Innovations Primary Care data. Vaya is exceeding the 90% mark. Dr. Richard Zenn commented this is a clinically important measure. Vaya continues to lead in Transitions to Community Living (TCL) data, which reflects efforts by Vaya’s staff to house 105 eligible members living with serious mental illness in the reporting period. Ms. Glance noted that Vaya exceeded the net goal of 104 for FY24. The committee commended Vaya on its efforts.

Continuing, Ms. Kate Glance presented Inpatient Admissions to Community Hospitals, Inpatient Readmissions to Community Hospitals and Inpatient Admissions by Facility. The committee discussed the information. Next, Ms. Kate Glance discussed the NCDHHS Innovations Waitlist Overview. Mr. Steve Martin commented on the Innovation slots and stated there are more than 17,000 on the waitlist statewide.

Additionally, Ms. Glance presented data on Children Boarding in an ED Setting. Dr. Zenn commented Mission allows Vaya to access their system and Novant is a good partner; however, some EDs are more challenging to work with. Ms. Glance then presented Distinct Members in a DSS Office Setting from January 1, 2024 – March 31, 2024.

Ms. Glance presented the LMC/MCO/TP Dashboard, Transition State to 1915(i) Waiver, Quality Improvement Metrics, Performance Improvement Projects, Compliance Metrics, Tailored Plan and Medicaid Direct Readiness, and Administrative Key Performance Indicators.

D. Approval of FY24/25 Annual Documents for Recommendation to Board of Directors

Ms. Kate Glance presented the Quality Management and Improvement Program (QMIP) and Quality Assessment and Performance Improvement Program.

Ms. Taunula Grayson presented the Compliance Program Plan and Compliance Program Report. Mr. Steve Martin commented on Vaya’s robust compliance training and highlighted Compliance Week, which all staff members are required to attend.

Mr. Billy Kennedy called for a motion to recommend the Quality Management and Improvement Program (QMIP) and Quality Assessment and Performance Improvement (QAPI) Plan, to the Board of Directors for approval. Ms. Pat McGinnis made the motion. Ms. DK Wesley seconded the motion.
Motion unanimously approved.

Mr. Billy Kennedy called for a motion to recommend the Compliance Program Plan and Compliance Program Report, as presented, to the Board of Directors for approval. Ms. Pat McGinnis made the motion. Ms. DK Wesley seconded the motion.
Motion unanimously approved.

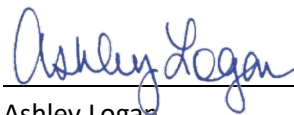
E. Other Business

Mr. Ronnie Beale commended Vaya on its exemplary regulatory and compliance efforts. No other business was discussed.

F. Adjournment

Mr. Billy Kennedy called for a motion to adjourn. Ms. Pat McGinnis made a motion to adjourn. Ms. DK Wesley seconded the motion.
Motion unanimously approved.

The Regulatory Compliance and Quality Committee adjourned at 4:06 p.m.



Ashley Logan

Board Support & Administrative Professional