
REGULATORY COMPLIANCE AND QUALITY COMMITTEE

AGENDA

December 13, 2024

12:30 p.m. – 1:45 p.m.

The Board of Directors of Vaya Health will conduct a regular meeting of the Regulatory Compliance & Quality Committee at 12:30 p.m. on December 13, 2024, at the Vaya Health Regional Office, located at 2929 Crouse Lane, Suite B, Burlington, NC 27215. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).

Dial In: 828-552-4129 Passcode: 603 695 022#

Microsoft Teams: [Click Here to Join Meeting](#)

A. Welcome and Call to Order

Billy Kennedy, Chair (2 minutes)

B. Approval of Agenda and August 22, 2024 Meeting Minutes

Billy Kennedy, Chair (3 minutes)

C. Quarterly Comprehensive Performance Report

Kate Glance, Regulatory Reporting Director (45 minutes)

1. Operational Performance Measures
2. Quality Improvement Metrics
3. Compliance Metrics
4. Administrative Key Performance Indicators

D. Other Business (5 minutes)

E. Adjournment