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**REGULATORY COMPLIANCE AND QUALITY COMMITTEE**

**AGENDA**

**March 27, 2025**

*3:00 – 4:15 p.m.*

*The Board of Directors of Vaya Health will conduct a regular meeting of the Regulatory Compliance & Quality Committee at 3:00 p.m. on March 27, 2025, at the Vaya Health Regional Office, located at 2929 Crouse Lane, Suite B, Burlington, NC 27215. PUBLIC ACCESS will be available via electronic communication only (real-time two-way audio and/or visual communication, i.e., telephone and Microsoft Teams).*

**Dial In: 828-552-4129    Passcode: 391 789 126#**

**Microsoft Teams: [Click Here to Join](#)**

**A. Welcome and Call to Order**

*Billy Kennedy, Chair (2 minutes)*

**B. Approval of Agenda and Meeting Minutes**

*Billy Kennedy, Chair (3 minutes)*

**C. Quarterly Comprehensive Performance Report**

*Kate Glance, Regulatory Reporting Director (55 minutes)*

1. Operational Performance Measures
2. Quality Improvement Metrics
3. Compliance Metrics
4. Administrative Key Performance Indicators

**D. Compliance Week Report**

*Steve Martin, General Counsel & Chief Compliance Officer (10 minutes)*

**E. Other Business (5 minutes)**

**F. Adjournment**